

30/09/2014
16.00

Meeting re. Woodside Lodge

Attendees:

Helen Woodland
Paul Juan
Liz
Ashleigh
3 relatives

All forms go into report.

Q – WL is definitely closing. Has a decision been made to close the other two homes? (from member of staff)

A – No decisions have been made. Elected members will make decision. Only WL is subject to consultation, economic climate may ultimately lead to closure of other homes

Q – My dad is here, Alzheimer's. If decision is made to close will he move to GL or HC?

A – not expect anyone at WL to go home. We will manage move in conjunction with you. Review, assessment, process for moving.

Q – Didn't want to happen that my dad is homeless

A – Our duty is to manage the move to meet your dad's and your needs. Depends on market availability

Q –Financial year basis. Can situation continue until home is a quarter full (now half full)

A – Some anxious, requested immediate move. We will manage situation as we go. Not fair to accept new referrals. Some people have requested a move to another care home. We are holding beds there. Cannot guarantee their future.

Q – Every year is a bonus. Often contactable by email only

A – Liz Palmer will arrange for appropriate support. Clear that you are not in the situation on your own.

Q – What instigated the closure of the home?

A – Incidences dementia increasing. Residential care doesn't lead to best outcomes. Supporting living may be better option. Move to residential care – 18/12 live. Other solutions have better outcomes. More people need services

but with less money. Majority of people in private or independent sector. Cost of Council care is significantly more. Invest in broader range of solutions.

Q – Stannah stair lift – one year of life left. Situation care in home impossible to sustain situation. Needs to escalate which means residential care needed.

Q – We are self-funding. If took on more self-funders then subsidise others. Emergency respite led to permanent placement.

A – No reflection on standard of care. Managing market

Q – Quiet this afternoon as I've made my views known. People are panicking. I'm not going tonight with my wife. Safer for her here. Wonderful area. Concerned if we do lose this. If vacancy will the home have the same space to wander around? Some homes have smell

A – We will not contract with homes that do not meet CQC standards. Good standards. Regulate private homes more rigorously through dedicated quality unit.

Q – Worry converted homes stairs. Safe on one level, safe to wander around.

A – Need to be clear individual requirements that's what we would look for.

Q – Terrible thing. Different stages of disease, final stages now. Nothing we can do apart from make them happy.

A – Marie is here from Choices Advocacy – work with residents to understand their needs where they're able to.

Q – Council run, so not profit driven. Private have to make a margin, same happens in schools – supply teacher lower grade teacher. Read horror stories.

A – Regulations given qualification of staff to receive some training. Bad care homes – quality improve or don't contract with them. We can help you with signs to look for to choose right care for right individual.

Q – How often do you inspect?

A – Programme 18 months risk based work on improvements. CQC 2 week notification. (Holcroft just received theirs). All residents placed and funded by Council receive an annual review.

Q – Long time

A – Respond to concerns sooner

Q – Bottom line – Council's do not want to be in this business. Rather than expand, put people in private sector.

A – Is the Council's role to provide services or to coordinate and regulate. Tension between both. More and more Councils are not providing services

Q – New residents, losing (?) way, private sector.

Q – Strange pre-set government putting funding into care. Local gov. blame central gov. nobody is responsible

A – Same under various political administrations. Policy to reduce residential care. Realistically budgets have been cut in real terms. Challenge to use money more efficiently.

Q – Self-funding limited pot of money. If unable to pay would he have to move again?

A – We will find somewhere that we contract with. Capital depleter. We will take on the cost of care. Where people have chosen expensive homes options to pay top up or to move. Depends on financial circumstances.

Q – There's nothing more to add. The consultation goes on and on

Q – Are staff likely to move to the other homes?

A – Not recruiting permanently to any vacancies as they come up. Confident that we will be able to find jobs for people if decision is made to close WL.

16.40h end.